

Webinar Schedule

Jul 6 2017	Director Series: Effectively Assessing Credit Risk & Defining Credit Risk Appetite for Directors
Jul 10 2017	Wire Transfer Security Controls: Regulatory Guidance, Risk Management & Monitoring
Jul 11 2017	Account Documentation Series: Closing or Changing Deposit Accounts for Consumers & Businesses
Jul 12 2017	Regulatory Requirements When Employees Work from Home: Overtime, FMLA, ADA, Safety & More
Jul 13 2017	Call Reports: Financial Statements & Schedules B-E
Jul 18 2017	Creating an Effective Suspicious Activity Program: Efficiency, Examinations & Fraud
Jul 19 2017	Regulation E Series: Regulation E Fundamentals: Back to Basics
Jul 20 2017	Working with Troubled Members: Loan Extensions, Deferments, Re-Aging, Refinancing & Incentives
Jul 24 2017	Special Rules for Credit Card Compliance: Changes in Terms, APR Increases, Protected Balances, Offsets, Fee Limits & More
Jul 25 2017	20 UCC Provisions You Must Know When Cashing or Depositing Checks
Jul 26 2017	E-Compliance Rules, Policies & Best Practices for Email, Web, Mobile & Social Media
Jul 27 2017	Risk Management Series: Conducting a Fair Lending Risk Assessment
Aug 2 2017	Advertising Compliance: Website, Print, TV & Radio
Aug 3 2017	Business Signature Cards & Resolutions: Entities, Authority & Documentation
Aug 8 2017	How to Legally Compensate Mortgage Loan Originators
Aug 9 2017	Real Estate Series: Appraisals & Evaluations for Consumer Real Estate Lending: Interagency Guidance, Regulator Issues & FAQs
Aug 10 2017	Dealing with Employee Discipline, Complaints, Performance Issues & More
Aug 15 2017	TILA Rules for Non-Mortgage & Non-Credit Card Lending
Aug 16 2017	BSA Compliance Series: Job-Specific BSA for Deposit Operations: SAR Monitoring, 314(a) Requests & CIP
Aug 17 2017	Managing a Residential Construction-to-Permanent Loan - Start to Finish
Aug 18 2017	New Military Lending Act Requirements for Credit Cards, Effective October 3, 2017
Aug 21 2017	Revisiting Your HMDA Policies & Procedures to Include Comprehensive Changes Effective January 1, 2018
Aug 22 2017	New Compliance Officer Boot Camp
Aug 23 2017	Vendor Problem Resolution: A Five-Step Approach
Aug 24 2017	When a Borrower Dies: Next Steps & Best Practices
Aug 29 2017	Keys to Transitioning from Member Business Lending to Member Business Services
Aug 30 2017	Regulation E Series: Comparing Regulation E with Visa & MasterCard Rules
Sep 6 2017	Understanding & Processing IRA Rollovers & Transfers
Sep 7 2017	Responding to Official Demands for Member Funds: Subpoenas, Garnishments, Summonses &

Levies

- Sep 11 2017** Preparing for Reg CC Rule Changes Part 1: Impact, Detailed Changes & Action Plan
- Sep 12 2017** Regulator Issues for the Credit Analyst
- Sep 13 2017** Account Documentation Series:Minor Accounts: Ownership, Documentation & Access
- Sep 14 2017** Director Series:What Directors Should Know About Risk Management
- Sep 19 2017** Managing & Mitigating Data Breaches: Fraud, Forensics & Incident Response
- Sep 20 2017** Supporting Documentation for the ALLL: Current Rules & Future Expectations Under CECL
- Sep 21 2017** ACH Specialist Series:RDFI Returns: 2 Day vs. 60 Calendar Days – Understanding the Difference
- Sep 26 2017** Financial Literacy for Directors Part 1: Introduction to Key Risk Components at a Credit Union
- Sep 27 2017** Step-by-Step SAR Completion: Dos & Don'ts
- Sep 28 2017** Record Retention & Destruction Rules: Compliance & Best Practices
- Oct 2 2017** Preparing for Reg CC Rule Changes Part 2: Operations Systems, Audit & Reporting Implications
- Oct 3 2017** Surviving a TRID Compliance Exam
- Oct 4 2017** Countdown to the New HMDA Rules Effective January 1, 2018
- Oct 5 2017** Keys to Effective Employee Recruitment, Onboarding & Retention
- Oct 11 2017** Proper Repossession, Notice & Sale of Non-Real Estate Collateral
- Oct 12 2017** Real Estate Series:ARM & Balloon Payments: Clarifying the Confusion
- Oct 16 2017** Planning & Compliance Considerations for the New Fannie Mae & Freddie Mac Uniform Residential Loan Application
- Oct 17 2017** The Only Guide to Understanding Share Insurance You'll Ever Need
- Oct 18 2017** Beyond EMV: Trends in Payments & What It Means for Credit Unions
- Oct 19 2017** Financial Literacy for Directors Part 2: How to Interpret Key Ratios & Financial Statements
- Oct 24 2017** All About 1099 Reporting Part 1: Forms 1099-A & 1099-C: Foreclosures, Repossessions & Debt Settlements
- Oct 25 2017** Risk Management Series:Establishing or Maturing Your Vendor Risk Management Program
- Oct 26 2017** BSA Compliance Series:Job-Specific BSA Training for the Frontline: CTRs, SARs, CIP & More
- Oct 30 2017** Preparing for the Impact of New Prepaid Card Rules Under Regulation E: Deadline April 1, 2018
- Oct 31 2017** CECL Loss Estimation Methodologies: Using Your Credit Union's Data History to Create Workable Options
- Nov 2 2017** Cost-Effective Strategies to Enforce Creditor Rights in Consumer Bankruptcies
- Nov 7 2017** CFPB's TRID Amendments: Understanding the Clarifications & New Expectations
- Nov 8 2017** When a Depositor Dies: Next Steps & Best Practices
- Nov 9 2017** Regulation E Series:Auditing for Regulation E Compliance
- Nov 13 2017** HMDA-LAR Changes Part 1: Procedures & Tools for Capturing the New Data Fields, Effective January 1, 2018

Nov 14 2017 Account Documentation Series:Accepting Powers-of-Attorney on Deposit Accounts

Nov 15 2017 ACH Specialist Series:Federal Government ACH Payments: Reclamations & Garnishments

Nov 16 2017 Director Series:Required Compliance for the Board & Senior Management

Nov 28 2017 Avoiding Employee Job Misclassification Issues: Getting It Right!

Nov 29 2017 OFAC Sanctions Compliance: Update, Expectations & Best Practices

Nov 30 2017 Robbery Preparedness for All Staff

Dec 4 2017 HMDA-LAR Changes Part 2: Completing New Fields with No Predefined Codes, Effective January 1, 2018

Dec 5 2017 Conducting a Collections Risk Assessment

Dec 6 2017 BSA Compliance Series:Job-Specific BSA Compliance for Lenders

Dec 7 2017 New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools

Dec 11 2017 Critical HMDA Issues for HELOC Applications & Coverage Changes for Commercial Lenders, Effective January 1, 2018

Dec 12 2017 All About 1099 Reporting Part 2: Forms 1099-INT & 1099-MISC: Vendor Payments, Prizes & Interest on Deposit Accounts

Dec 13 2017 Risk Management Series:ACH Risk Management & Assessment: Risks, Controls & Ratings

Dec 14 2017 Real Estate Series:Mortgage Loan Disclosure Timing Issues

Dec 19 2017 The ALLL with TDRs & Foreclosed Assets

Dec 20 2017 Preparation Plan for CDD Changes to Beneficial Ownership Rules: Effective May 11, 2018

Jan 3 2018 Dealing with ACH Tax Refunds: Exceptions, Posting & Liabilities

Jan 4 2018 Top Issues for 2017 HMDA Reporting: Due March 1, 2018

Jan 9 2018 Supervisory Committee & Board Training: Accessing, Understanding & Using Call Reports

Jan 10 2018 Loan Underwriting 101: Interviewing, Credit Reports, Debt Ratios & Regulation B

Jan 11 2018 Board Secretary Training: Documenting Minutes, Corrections & Disagreements

Jan 17 2018 Consumer Debt Series: Credit Reporting & Delinquent Accounts: Disputes, Revisions, Recent Guidance & More

Jan 18 2018 Navigating Compliance Issues for Promotions, Bonuses, Contests & Sweepstakes

Jan 23 2018 IRA Series: 2018 IRA & HSA Update & Hot Topics

Jan 24 2018 Preparing for a Military Lending Act Audit

Jan 25 2018 Same Day ACH Final Phase, Effective March 15, 2018: Funds Availability Requirements

Jan 30 2018 Compliance Series: Job-Specific Compliance Training for the Frontline

Jan 31 2018 Understanding Personal Tax Returns Part 1: Schedules A, B, C & D

Feb 1 2018 Exercising the Right of Setoff on Deposit Accounts & Loans

Feb 6 2018 Fair Lending Challenges for HMDA Data Rule Changes: Expanded Data Fields & Lending Practices

Feb 7 2018 Cyber Series: Emerging Technologies 2018: What Are They & Do They Matter?

Feb 8 2018 Simplifying the Compliance Function: Tools & Checklists to Keep You on Track

Feb 13 2018 Prepaid Cards: Your Credit Union's Responsibilities Under the New Rules Effective April 1, 2018

Feb 14 2018 Preparing for the New Mortgage Servicing Rules: Final Implementation Date, April 19, 2018

Feb 15 2018 Director Series: Directors' Role & Responsibilities When a Data Breach Occurs

Feb 21 2018 Security Officer Reports to the Board: What is Required?

Feb 22 2018 New Accounts Series: Opening Consumer Accounts: Regulations, CDD & Documentation

Feb 27 2018 Understanding Personal Tax Returns Part 2: Schedules E & F

Feb 28 2018 CECL Rule Overview: Preparation, Planning & Data Collection

Mar 1 2018 Supervisory Committee Overview: Rules, Regulations & Best Practices

Mar 6 2018 New Accounts Series: Opening Deposit Accounts for Nonprofit Organizations

Mar 7 2018 Consumer Debt Series: Managing Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks

Mar 8 2018 Revisiting CDD Policies & Procedures to Include Beneficial Ownership Rule Changes Effective May 11, 2018

Mar 13 2018 Developing & Managing Employee Performance Through Effective Recruiting, Onboarding & Coaching

Mar 14 2018 ACH Rules Update 2018

Mar 15 2018 Flood Insurance Compliance Review & Update 2018

Mar 20 2018 Call Report Series: Recent Call Report Changes & Top 10 Errors

Mar 21 2018 Compliance & Legal Risks in Mobile Banking: Rules & Security Requirements

Mar 22 2018 Completing the CTR Line-by-Line Effective May 28, 2018: Technical Changes, New Data Fields & Alternate Model Reporting

Mar 27 2018 Development of Real Estate Evaluations & Validating Existing Appraisals

Mar 28 2018 Collections & the Servicemember: From the MLA to SCRA

Mar 29 2018 IRA Series: IRA Overview: Traditional & Roth IRA & SEP Plans

Apr 3 2018 Cyber Series: FFIEC Cybersecurity Assessment Tool: Issues & Answers

Apr 4 2018 BSA Special Risks: Policy, Law Enforcement & Regulator Issues

Apr 5 2018 Dealing with Dormant Accounts, Unclaimed Property & Escheatment

Apr 10 2018 Small Business Lending: Identifying Potential Credit Problems

Apr 11 2018 Developing a Strong Risk Assessment for Enterprise Risk Management

Apr 12 2018 Impact of Regulation CC Rule Changes on RDC & ACH

Apr 17 2018 How to Complete & File UCC-1 Financing Statements

Apr 18 2018 Compliance Series: Compliance Rules All Staff Must Know: Red Flags for Identity Theft, Bribery, Privacy & Ethical Considerations

Apr 19 2018 Top 25 Things to Know About Reg CC Changes Before July 1, 2018

Apr 25 2018 Director Series: Overseeing Credit Union Performance: The Role of Audit

Apr 26 2018	Denied Loan Requirements: Consumer, Commercial & Real Estate
May 1 2018	Handling Powers-of-Attorney & Living Trust Documents for Deposit Accounts & Loans
May 2 2018	Understanding & Using Global Cash Flow in Underwriting Consumer Loans
May 3 2018	Finance Charges: Getting It Right!
May 8 2018	Analyzing TRID Tolerance Cures: Clarifying the Confusion
May 9 2018	All You Need to Know About E-SIGN, E-Statements & E-Disclosures
May 10 2018	New Accounts Series: Opening Business Accounts: Entities, Documentation, Authority & Regulatory Requirements
May 15 2018	IRA Series: Current IRA Issues, Including Divorce, IRS Levies, Bankruptcies & Creditor Claims
May 16 2018	FFIEC Third-Party Risk Guidance: Appendix J for Vendor Business Continuity Issues & More
May 17 2018	Top Escrow Compliance Exam Issues, FAQs & Field Audits
May 22 2018	ACH Error Resolution: Unauthorized, Authorization Revoked, or Stop Payment?
May 23 2018	Consumer Debt Series: Real Estate Loan Workouts, Deeds in Lieu, Short Sales, Foreclosures, Deficiency Judgments & Receiverships
May 24 2018	Consumer Loan Documentation
May 30 2018	Increasing Fee Income Without Raising Fees
May 31 2018	Compliance Series: Job-Specific Compliance Training for Lenders
Jun 5 2018	Red Flags in Residential Appraisal Compliance
Jun 6 2018	Call Report Series: Call Report Advanced Lending Schedules
Jun 7 2018	Forgeries, Counterfeits, Fraudulent EFTs & More: Who is Liable?
Jun 12 2018	Overdraft Disclosure Requirements: Regulations, UDAAP & Legal Risks
Jun 13 2018	Cyber Series: Beginning IT Officer Training
Jun 14 2018	Understanding Employee Leave Policies
Jun 19 2018	Safe Deposit Issues: Drilling, Unpaid Rent, Death & Unclaimed Property
Jun 20 2018	Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation
Jun 21 2018	Marketing Series: Advertising Compliance for Electronic, Website, TV & Radio Promotions
Jun 27 2018	New Accounts Series: Opening Trust Accounts: Compliance, Documentation, Signing Authority & Deposit Insurance Issues
Jun 28 2018	Maximizing Social Networking Platforms: Trends, Opportunities & Best Practices
Jul 10 2018	IRA Series: Understanding IRA Beneficiary Designations, Death Distributions & Required Minimum Distributions
Jul 12 2018	Auditing Your Loan Portfolio: Consumer, Commercial & Real Estate
Jul 17 2018	Marketing Series: Developing, Maintaining & Sustaining Brand Loyalty
Jul 18 2018	Consumer Debt Series: Reducing Consumer Loan & Collection Losses: Workouts, Forbearance, Restructuring & More
Jul 19 2018	Loan Review: Consumer, Commercial & Real Estate

Jul 25 2018 Director Series: Assessing Credit Risk for Directors

Jul 26 2018 Wire Transfer Security: Regulatory Guidance, Risk Management & Monitoring

Jul 31 2018 Electronic Business Records: Seven Steps for Effective & Compliant Management

Aug 2 2018 ACH Rules & Responsibilities for RDFIs

Aug 7 2018 CECL: Making Strategic Decisions Regarding Methodologies, Processes & Governance

Aug 8 2018 Commercial Loan Application Danger Zones

Aug 9 2018 Cyber Series: Expanding & Improving Your Required IT Risk Assessment Program

Aug 14 2018 Marketing Series: Advertising & the New Media Mix: What's Right for Your Credit Union?

Aug 15 2018 Final Preparation for CFPB's TRID Amendments, Effective October 1, 2018

Aug 16 2018 Fair Lending Comparative File Review

Aug 21 2018 Conducting the Annual Physical Security Review

Aug 22 2018 Stress Testing Your Loan Portfolio: Regulatory Expectations & Enhancing Credit Risk Management

Aug 23 2018 New Accounts Series: Opening Minor Accounts: Signature Cards, Access, Ownership

Aug 28 2018 When ACH Fraud Occurs: ODFI & RDFI Responsibilities & Liabilities

Aug 29 2018 Managing Provisional Credit Under Reg E

Aug 30 2018 Compliance Series: Regulatory Requirements for the Board & Senior Management

Sep 5 2018 Imaged Documents & Checks: Regulations & Legal Concerns

Sep 6 2018 Complying with Reg Z Rules for HELOCs: Disclosure, Documentation, Statements & Maintenance

Sep 11 2018 New BSA Officer Training: Requirements & Real-Life Scenarios

Sep 13 2018 Mortgage Lender Training Part 1: Life-of-Loan Reg B Requirements, Including Application, Monitoring & Disclosures

Sep 18 2018 Director Series: Board Governance Essentials

Sep 19 2018 Consumer Debt Series: Maximizing Recoveries on Charged-Off Loans

Sep 20 2018 Marketing Series: Measuring the ROI of Your Digital Marketing Strategy

Sep 25 2018 Vendor Outsourcing: Due Diligence, Contracts, Risks & Oversight

Sep 26 2018 Managing the Employment Termination Process: Before, During & After

Sep 27 2018 Compliance Officer Training: Risk Assessments, Monitoring & Testing

Oct 2 2018 Call Report Series: Call Reports & Financial Statements & Schedules B-E

Oct 3 2018 Proper Preparation of the TRID Loan Estimate & Closing Disclosure

Oct 4 2018 The Fair Labor Standards Act: Dos & Don'ts of Exempt & Nonexempt Pay Issues

Oct 9 2018 Cyber Series: Cyber Threats: Prevention, Detection & Response

Oct 10 2018 Mortgage Lender Training Part 2: Mortgage Life-of-Loan: Processing, Underwriting & Notices

Oct 11 2018 New Accounts Series: Opening Accounts for Nonresident Aliens

Oct 16 2018 IRA Series: IRA Conversions, Recharacterizations & Excess Contributions

Oct 17 2018	Payment Systems Rules & Regulations for ACH, Cards, Wires & Checks
Oct 18 2018	Understanding Title Insurance Policies, Commitments & ALTA Endorsements
Oct 24 2018	Member Business Lending: Risks, Rewards, Controls & Common Mistakes
Oct 25 2018	Best Practices for a Successful Internal Audit
Oct 30 2018	Analyzing Common TRID Compliance Violations
Oct 31 2018	Compliance Series: Job-Specific Compliance Training for Deposit Operations
Nov 1 2018	Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More
Nov 6 2018	ACH Liabilities & Warranties for ODFIs: Reducing Your Exposure
Nov 7 2018	Consumer Debt Series: Proper Repossession, Notice & Sale of Non-Real Estate Collateral
Nov 8 2018	Lending to Churches & Other Nonprofit Organizations
Nov 13 2018	Mortgage Lender Training Part 3: Mortgage Life-of-Loan: Decision-Making, Appraisals, Post-Closing Requirements
Nov 14 2018	Compliance Series: Robbery Preparedness: Requirements & Proven Strategies
Nov 15 2018	Identifying Red Flags in Board Reports
Nov 27 2018	Your Borrower Has Died: Actions to Take, Mistakes to Avoid
Nov 28 2018	IRA Series: Top 10 IRA Rollover Mistakes
Nov 29 2018	Managing & Mitigating Card-Not-Present Fraud
Dec 4 2018	Cyber Series: Compliance Questions & Issues in Deploying Mobile Remote Deposit Capture
Dec 5 2018	Auditing for HMDA Compliance, Including New Data Collection Rules
Dec 6 2018	Improving Teller Performance: Head Teller Development
Dec 11 2018	Call Report Series: Auditing Call Reports
Dec 12 2018	Dealing with Joint Signers in Consumer & Real Estate Lending
Dec 13 2018	Your Depositor Has Died: Actions to Take, Mistakes to Avoid
Dec 18 2018	Closing or Changing Deposit Accounts for Consumers & Businesses
Dec 19 2018	BSA Officer Reports to the Board
Dec 20 2018	Handling Government ACH Payment Returns & Reclamations